



Lift Maintenance & Repairs

www.ascendantlifts.co.uk

Ascendant Lifts & Escalators



About Us

Ascendant Lifts & Escalators are a privately owned lift company who have been established for over 20 years in the UK. Our management team have over 100 years' experience between them in the lift industry. Our Head Office in the North East supported by regional offices throughout the UK offers nationwide coverage for all new lifts, lift service, lift repair, or lift modernisation work. We have installed over 400 units in the UK and have built up a reputation with clients as a reliable supplier who goes the extra mile.

Our very high standard of service is what makes us stand out at Ascendant Lifts & Escalators so please do get in touch to discuss any lift requirements on **0800 599 9177** or email head.office@ascendantlifts.co.uk

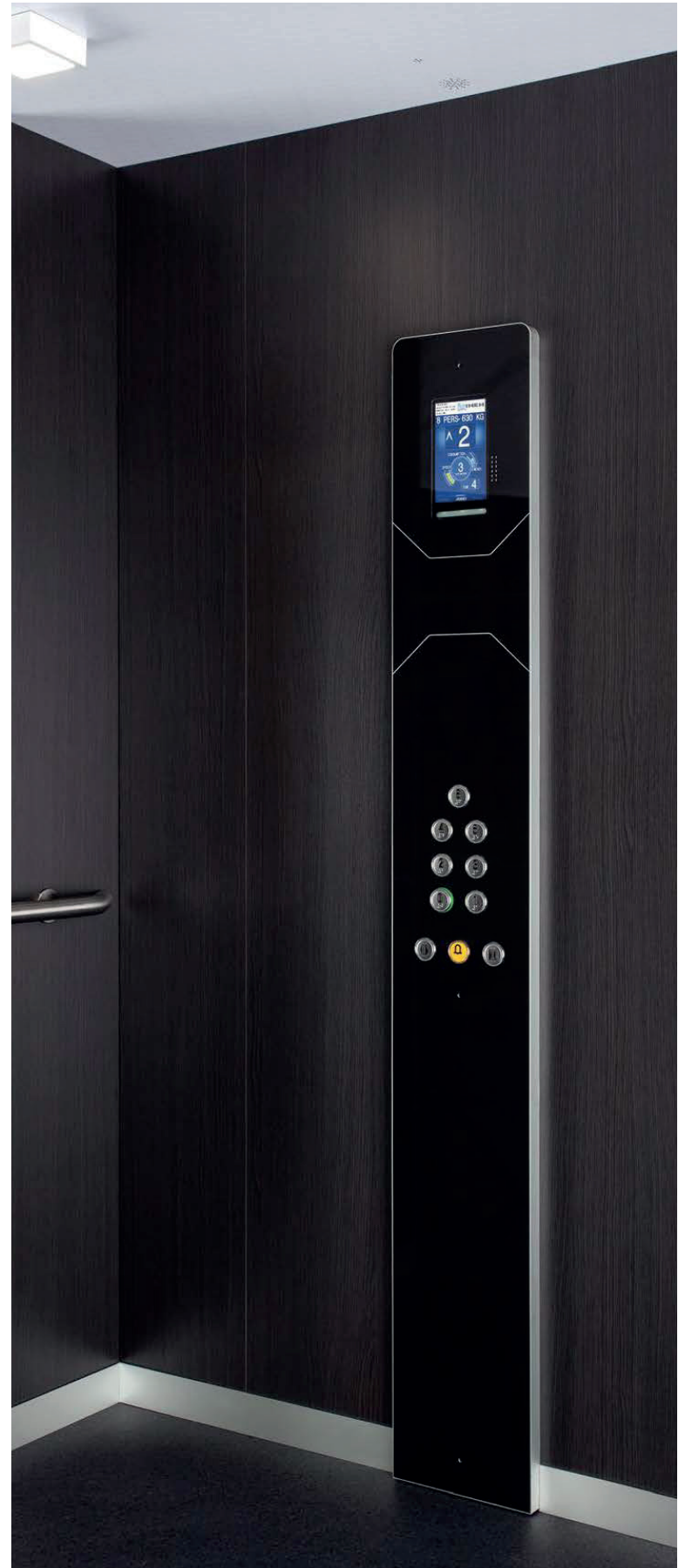
New Lifts or Replacement Lifts

We offer the complete range of passenger lifts, goods lifts, cabin lifts, platform lifts and access products nationwide. We pride ourselves on supplying high quality solutions that are fully open protocol, giving our clients both peace of mind and flexibility in the future. Our range of products are fully bespoke, and we can offer any car size, load, lift interior or lift doors you require.

We often get involved in projects early with architects, consultants, and clients as we can offer that extra level of service that you sometimes need. We offer budget costs, design, drawings, BREEAM information, traffic calculations, X10 lift specifications, free site surveys and tenders for all types of lifts.

We do not sub-out our installation works and as we directly employ our own engineers who have been with us many years. We use the same lift partner for our passenger lifts and have an independent tester. We believe this process gives the end client the best possible passenger lift solution. Using the same products and the same lift installation engineers ensures high quality products and installations. We also have the confidence for independent testers or consultants to check and sign off our work.

We can also offer a one stop solution for all passenger lift, cabin lift and home lift projects. Our works can include removal of old lifts, associated builders-work, electrical work, lifting beams, scaffolding and fall-gates. We can even supply & install the lift shaft for you.



Lift Maintenance

Ascendant Lifts & Escalators offer traditional lift maintenance and lift service nationwide. We can offer preventative maintenance for all types of lifts, including passenger, goods, cabin, home, and platform lifts. Traditional lift maintenance allows our highly skilled lift engineers more time to look after your lifts on site by offering the right service, to help cut down on callouts, breakdowns and costs and preventing issues happening in the future. We also have a first-time fix policy for lift repairs where our aim is to ensure we find the cause of the breakdown and repair it first time with no repeat visits.

Our lift maintenance packages can be tailor made to suit client's requirements. We can offer standard contracts or comprehensive solutions for your lift servicing. However, we like to take into consideration the type of equipment, usage, age, and client's budgets before we agree the best way forward for you. We currently have lift maintenance contracts in place throughout the UK for hydraulic lifts, traction lifts, platform lifts, cabin lifts, step lifts, chain driven lifts and hoists. We look after many exciting sites (and lifts) and some excellent reference sites and reference customers in the UK.

Lift Repairs

Ascendant Lifts & Escalators offer a nationwide coverage for all types of lift repairs and lift modernisation work. With our in-house lift engineers, and 24hr call out service, we can do all lift repair work or modernise all types of passenger lifts, goods lifts, cabin lifts, platform lifts and access products. We can assist with any lift breakdowns or problem lifts you may have supported with a 24hr call out service. We believe by having the right company and right engineers as your service provider, then you can cut down on callouts, downtime and ultimately cost.

Ascendant Lifts & Escalators offer a first-time fix policy to clients. This means our aim is to fix the problem first time without the need for repeat visits. We do this by finding the root cause of the problem, rather than just getting the lift running. By employing our own in-house lift engineers, we ensure that we solve and rectify problem lifts for customers.

Lift Modernisation

Ascendant Lifts & Escalators also offer complete lift modernisation packages, offering lift controller replacements, lift interior upgrades, hydraulic replacements, door upgrades or replacement lift doors. or the bits you might not see (control systems, hydraulics, motors). We also offer the complete turnkey solution for our clients by offering builders-work and electrical work as part of our package. So, when you are not wanting the upheaval of a full lift replacement, a lift modernisation solution from us is a good idea. We can often get your lift fully modernised with a new interior and all components within 2 weeks. We only supply and fit open protocol parts to any lift repairs or modernisations, this gives the client flexibility on their lifts but also peace of mind on future works.

LOLER Inspections

Ascendant Lifts & Escalators can also do LOLER inspections nationwide for all types of lifts and escalators.

These Regulations (often abbreviated to LOLER) place duties on people and companies who own, operate, or have control over lifting equipment. This includes all businesses and organisations whose employees use lifting equipment, whether owned by them or not. In most cases, lifting equipment is also work equipment so the Provision and Use of Work Equipment Regulations (PUWER) will also apply (including inspection and maintenance). All lifting operations involving lifting equipment must be properly planned by a competent person, appropriately supervised, and carried out in a safe manner. LOLER also requires that all equipment used for lifting is fit for purpose, appropriate for the task, suitably marked and, in many cases, subject to statutory periodic 'thorough examination' 'Records must be kept of all thorough examinations and any defects found must be reported to both the person responsible for the equipment and the relevant enforcing authority.



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Unit 11, Vance Business Park, Gateshead, NE11 9NE

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Ascendant Lifts & Escalators is a trading name of Ascendant Lifts Ltd.